

FINANCIAL ASSISTANCE POLICY – PLAIN LANGUAGE SUMMARY

It is the policy of West Holt Medical Services (the "Hospital") to provide financial assistance to qualifying patients with their outstanding bills for medically necessary and emergency care provided at the Hospital.

PATIENTS THAT QUALIFY FOR FINANCIAL ASSISTANCE

To receive financial assistance under the Financial Assistance Policy (the "Policy"), you must be financially indigent.

To qualify as Financially Indigent, the patient must be uninsured or underinsured and have a household income of equal to or less than 100% of the IRS Federal Poverty Level. However, those patients that meet the minimum household income criteria but have a net worth in excess of 200% of total outstanding medical bills may not qualify as financially indigent.

HOW TO APPLY

The Hospital encourages patients who may qualify to apply for financial assistance. Patients can apply for financial assistance by completing and submitting a financial assistance application to: Patient Financial Counselor, West Holt Memorial Hospital, 406 W. Neely St., Atkinson, NE 68713.

A copy of the Policy and a financial assistance application may be obtained at no charge by going to the Hospital website, <u>www.westholtmed.org</u>, or by visiting the Hospital Admission desk or the Patient Financial Counselor office. The Policy and a financial assistance application may also be sent to you by mail free of charge by contacting the Patient Financial Counselor at 402-925-1963.

FURTHER INFORMATION AND ASSISTANCE WITH APPLYING

If you have questions about financial assistance or need assistance with applying for financial assistance, you may contact the Patient Financial Counselor at West Holt Memorial Hospital, 406 W. Neely St., Atkinson, NE 68713, or via phone at 402-925-1963.

Translated copies of this Plain Language Summary, The Policy, and a Financial Assistance application are available in Spanish upon request by contacting the Patient Financial Counselor at West Holt Memorial Hospital, 406 W. Neely St., Atkinson, NE 68713, or via phone at 402-925-1963.